

THE VERDI RUG

Care & Handling



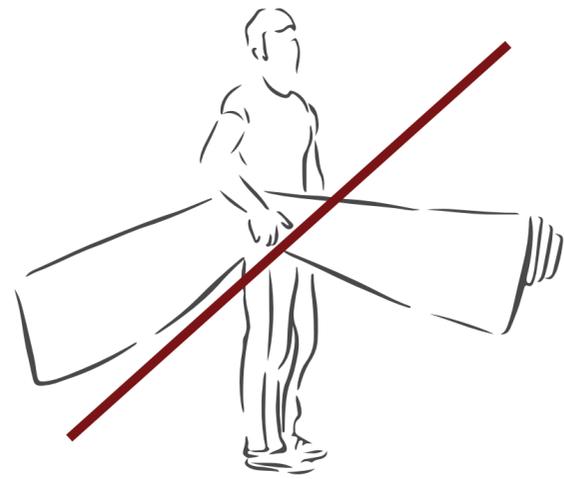


CARE & HANDLING MANUAL

- I. INSTALLATION
- II. MAINTENANCE
- III. IN CASE OF SPILLAGE
- IV. RECOMMENDATIONS

**Please note that a printed version of the Care & Handling Manual, alongside with Authenticity Certificate and Warranty, is delivered prior with our VERDI Book, or upon rug's arrival within its packaging tube.*

INSTALLATION



Your VERDI Rug comes rolled up around a PVC tube*, and inside a cardboard tube for protection during transit. Once you have received the rug, the first step is to remove one of the lids at the end of the tube and gently pull the rug out. Due to the materials used in the rug, it must not be folded or bent in any manner (Exhibit A).

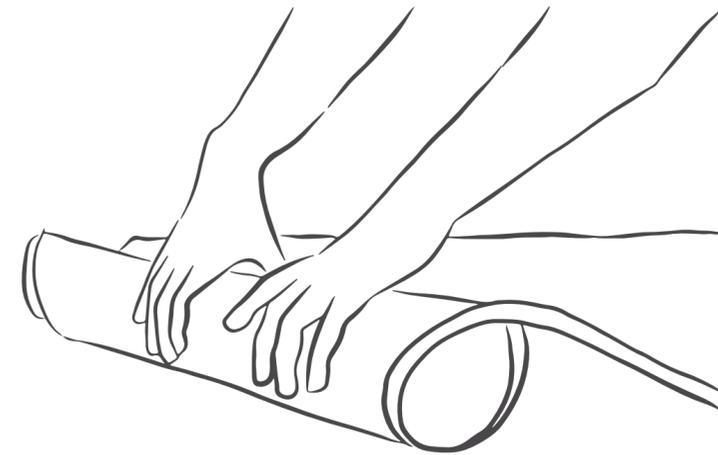
- * We recommend you keep the PVC tube in case you may need to move it later.
- * Rugs with metal in the warp should not be rolled for more than 2 weeks.
- * Rugs with metal in the weft should not be rolled for more than 2 months.
- * Rugs with 100% fiber should not be rolled for more than 6 months.



Place the rolled-up rug in the desired location, then carefully unroll it in the corresponding direction (Exhibit B). It should not be picked up in order to move. To transport the rug, we recommend rolling it back up around the PVC tube so it will not bend.

In case moving your rug is needed, first remove any furniture from above and then gently glide it to desired position.

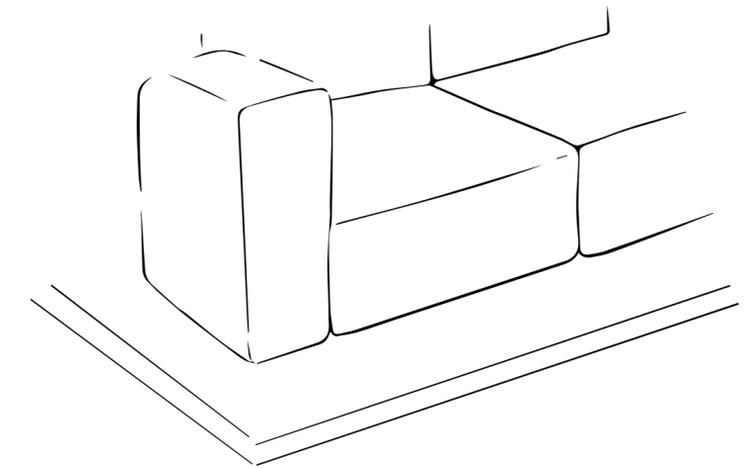
If transporting your rug to another site is necessary, please make sure to roll it up in a tube, the same way you received it. [Please see video](#)



It is normal for the corners of the rug to be slightly raised when it is unrolled. In order to flatten them, roll the corners in the opposite direction and hold for a few minutes. (Exhibit C) The rug should be completely flattened before placing furniture on it.

It is also normal for the rug to have waves, or undulations. Upon opening, the rug will flatten out on its own over time, or can be rolled up in the reverse manner (inside out)

[Please see video](#)



HEAVY FURNITURE

If heavy furniture is to be placed over the rug, it is crucial that it be completely flat before placing the heavy furniture, if not the undulations will not be able to flatten out.

All of our rugs come with a rug pad included, while smaller sizes come with an anti-slip material to prevent the rug from moving on its own.

MAINTENANCE



The maintenance of your VERDI rug is simple; all you need is a vacuum cleaner

Although it might not always seem necessary to vacuum your rug, we recommend doing so two times a week. Vacuum the rug without the brush and do not vacuum over the rug's borders. Do not use vacuum on high suction level, if vacuum is too strong and lifting fibers you may use a soft brushed broom to remove dust and debris. The rug should never be soaked or vapor cleaned as it can cause fiber discoloration and damage over time. Once vacuumed, just dampen a towel and pat the surface of the rug gently to remove any excess dirt. Doing this regularly prevents the buildup of dust and helps to prevent stains.

Do not use a stiff broom on your VERDI Rug, since this might affect the fiber and lift uneven and smaller fibers.

Over time, any material left in strong sunlight will fade. Traditionally, the best way to mitigate this effect is to turn the rug from time to time so that any fade is even.

If a long fiber thread becomes loose in your rug, which is normal, do not pull it, but carefully cut it with sharp scissors and tuck the rest of the thread back into the weave. This will not damage the rug.

IN CASE OF SPILLAGE ON RUGS WITH STAIN PROTECTANT

- Do not use commercial soaps due to the chemical reaction that may occur, we recommend using neutral soap to clean specific stains.
- Do not use abrasive products (hard bristle brushes or chemical products).
- Vacuum the rug without a brush at least 2 times a week.

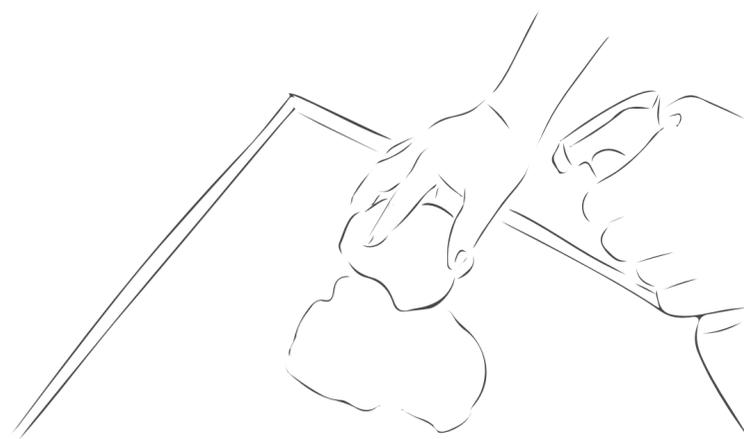
IN CASE OF ACCIDENTS

- Use a paper towel or napkin in case of accidents with liquids.
- Gently place the paper towel over the liquid so that it is absorbed.
- In case of accidents with sauces or creams, remove it with a paper towel.



IN CASE OF SPILLAGE ON RUGS WITH NO STAIN PROTECTANT

Quick and immediate action can reduce the risk of permanently damaging your rug.



In case of spillage, first use a clean, absorbent towel to soak up the excess liquid, however never forcefully scrub, as this will push the liquid further into the rug, or harm the fiber structure, which could result in further damage. If the stain remains, proceed to clean per the following instructions.

FORMULA : WATER.

Moisten a white towel in warm water and tap over the stained area. Avoid scrubbing as it might affect the tightness of the fibers (especially avoid scrubbing in a different direction of how the fibers are woven).

Do not use abrasive soaps or products: Natural fibers have a different reaction to chemical products than synthetic fibers. This

IF THE STAIN REMAINS

CLEANING MATERIAL: CLEAR SODA / SELTZER

Moisten a white towel with the formula and clean the affected area (without scrubbing) by tapping the rug gently. It is important to absorb all the moisture left with another towel. Once it has been cleaned, pressure dry with a dry towel, please do not use a hairdryer.

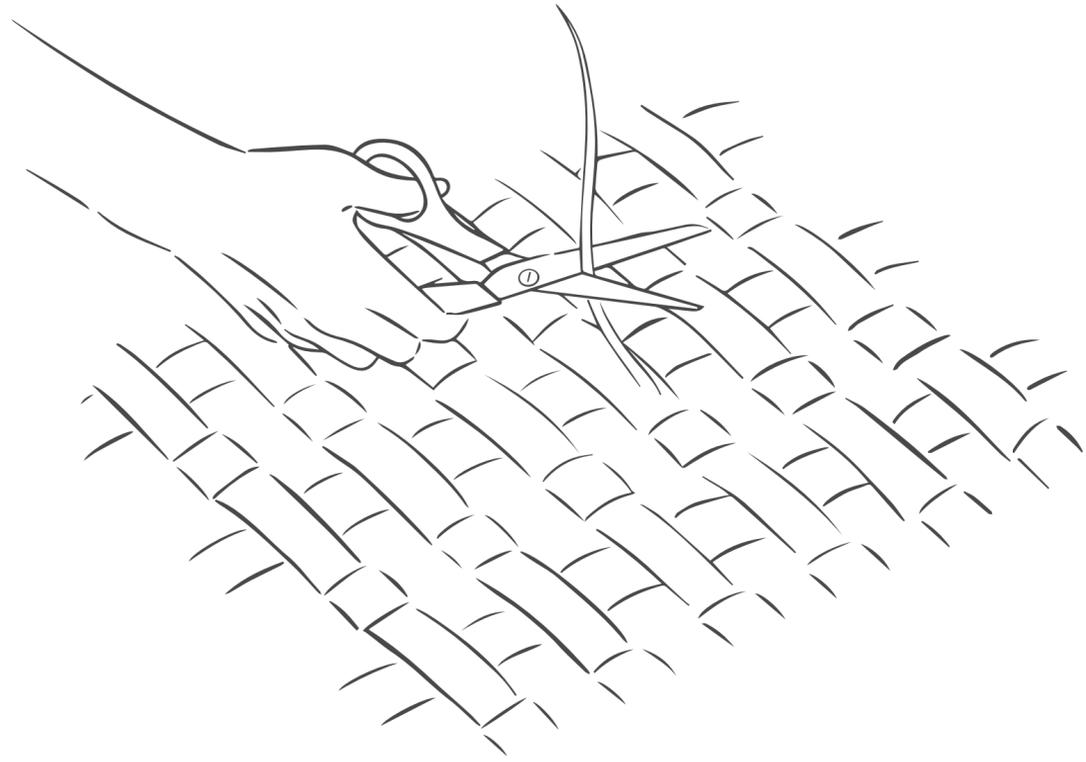
means that they might get burned or dry out if an abrasive product is applied.

Tap continuously over the stain as it will slowly remove the stain, once it has been cleaned, apply pressure with a dry towel (avoid using a hairdryer).

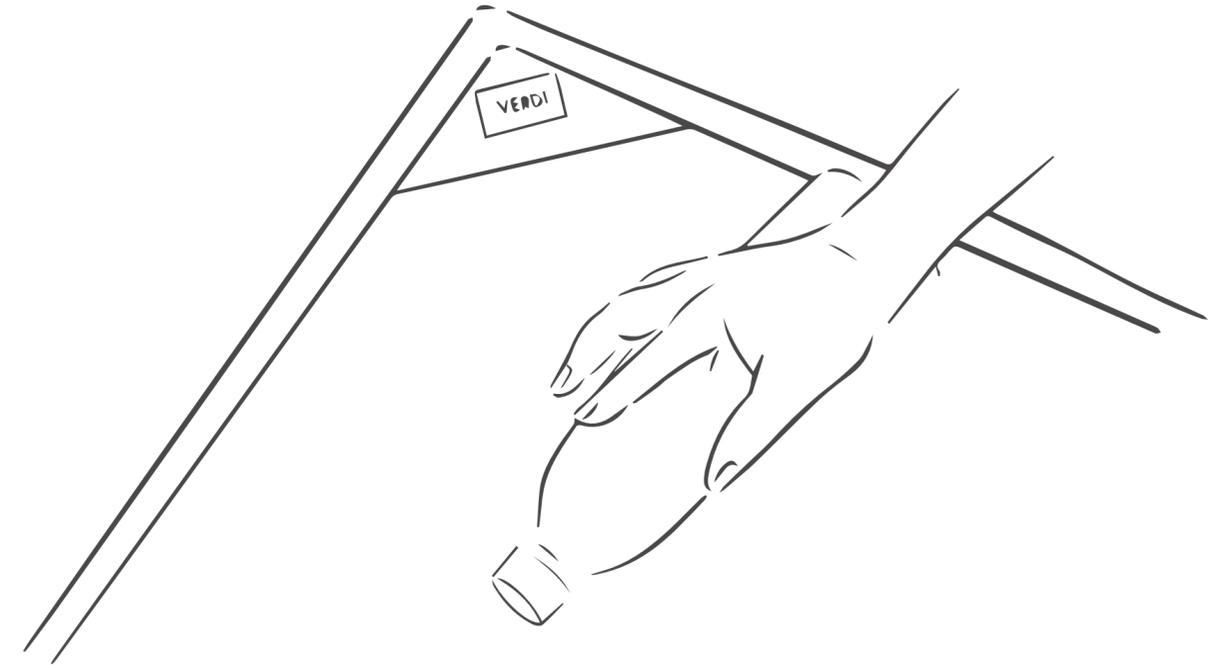
In case of wine spillage, first, add salt to the affected area until it has absorbed all liquid. Then, if necessary, proceed with the instructions previously stated.

*Do not use any type of soap, shampoo, or detergents containing bleach or any other products that contain chlorine as these might affect the fiber pigmentation.

COMMON QUESTIONS



Loose Fibers or Metal: If a thread of any material is either loose or broken from damage, just either tuck it back into the rug or trim the excess and insert the ends back into the weave.



Marked Metal: This can happen if something very heavy was passed over or placed for a long period of time, if this happens, slide a glass bottle with pressure repeatedly on the reverse side until the pressure reverses the damage to the metal.

RECOMMENDATIONS



Never use detergents containing bleach or any other products that contain chlorine or substances that could discolor the fibers.



Before using any new products, test them first on a part of the rug that is not very visible, such as underneath the border.



In case of wine spillage, first add salt to the affected area until it has absorbed all liquid. Then, if necessary, proceed with the instructions previously stated.



Vacuum in the gentlest mode, do not activate the vacuum brush.



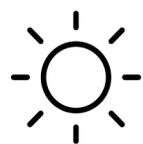
In case your rug gets wet, let it dry naturally or with a fan over a flat surface, it should not be rolled or folded in the process.



We would advise taking extra care when vacuuming the borders of the rug and similarly not to use a broom or vacuum on these parts.



Do not sweep with stiff-bristled brooms, use only soft-bristled brooms.



It is important to avoid humid places and direct sunlight on the rug. Remember that our rugs (unless with performance fibers) are meant for indoor use only. The sun takes its toll on anything, so we suggest rotating the rug to limit its exposure to sunlight in affected areas.



Do not drag very heavy objects over the rug. If furniture or an object on the rug needs to be moved, it is necessary to lift it completely and relocate it, but never slide it over the rug.

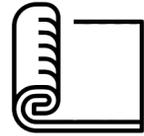


Our materials are 100% natural in origin. Some fibers may have a slight odor, natural due to their characteristics and origin. This is completely normal. This odor can be neutralized with baking soda-based deodorizers applied in powder form and then gently vacuumed.

RECOMMENDATIONS FOR TATAMI RUGS WITH METAL



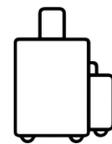
This collection can mark more easily due to its construction.



Avoid leaving it rolled up for more than two weeks. If done, please follow installation instructions and consider leaving rug flattened for a longer period of time.



Avoid very localized pressure on the metals. For example, when furniture has a rod structure and very thin rod legs, place the pressure points on segments with Figue or Alpaca as the metal can leave marks.



Avoid at all costs pressure from thin wheels such as rolling travel suitcases.





Due to our handcrafted process and the irregularity of our materials, it is possible to find slight variations in the color and/or structure of the pieces. Such small irregularities are characteristic of this craftsmanship and are not considered a defect.